

500 Domes on the roofs of the Duomo

RULES OF ACCESS AND USE

These Regulations govern the methods of access, the conditions of participation and the rules of conduct relating to the "500 Domes on the Roofs of the Cathedral" experience.

The regulation consists of the following sections:

1. Useful information before the experience;
2. Rules of conduct to be followed during the experience;
3. Conditions of sale of the ticket;
4. Group rules.

1. USEFUL INFORMATION BEFORE THE VISIT

Eligibility to participate

Participation in the course requires physical conditions compatible with the experience.

We do not recommend participation for people who suffer from:

- Dizziness;
- Claustrophobia;
- Balance disorders;
- Medical conditions not compatible with high-altitude routes.

The route is currently not accessible to people with motor disabilities, walking difficulties or visual impairments (visually impaired and blind).

Children under 16 years of age must be accompanied by a responsible adult throughout the duration of the experience.

Access and punctuality

Access to the route is allowed only to visitors with a reservation or ticket

Valid for the date and time indicated.

- It is required to arrive at least 15 minutes before the indicated time.
- In case of delay, access is not guaranteed and no refund is provided.
- Access is limited in order to ensure safety and quality of the experience.

Clothing

In consideration of the nature of the path and the structural characteristics of the walkways, it is necessary to

Appropriate clothing required.

It is recommended:

- Comfortable clothing;
- Shoes with non-slip soles;
- Use of a rain cape in case of rain;
- In case of heavy exposure to the sun, hat and sunglasses.

Heeled shoes or metal soles are not recommended. Access in a dress is not allowed ceremony, except for authorized celebrations.

2. RULES OF CONDUCT TO BE FOLLOWED DURING THE EXPERIENCE

Rules of conduct

During the stay it is mandatory:

- Constantly follow the companion;
- Follow the instructions of the staff;
- Respect the signs;
- Maintain prudent and respectful behavior;
- Pay close attention to steps, differences in height and uneven floors;
- Supervise minors.

Prohibitions

For security reasons, it is forbidden:

- Running, leaning or climbing;
- Throwing objects from above;
- Smoking or consuming food and beverages, except for resealable bottled water;
- Open umbrellas;
- Use drones or tripods;

- Introduce animals;
- Access with strollers or scooters;
- Engage in unauthorized commercial or promotional activities;
- Introduce propaganda material.

Prohibited items

During the route it is not allowed to introduce:

- Weapons of any type and objects capable of offending pursuant to current legislation;
- Explosive or flammable material;
- Stinging sprays or harmful substances;
- Cut or blunt objects;
- Laser pointers;
- Sound instruments or amplifiers;
- Glass or ceramic objects;
- Drones;
- Any object deemed unsafe by personnel.

Photo and video shooting

The use of the phone for personal photographs is allowed, as long as it does not involve risks.

It is also not allowed to make audio or video recordings of the staff, nor recordings of accompaniments or explanations, without explicit consent.

Filming for commercial purposes or journalistic activities is not permitted without written permission.

Failure to comply with these provisions may result in the interruption of the visit and removal from the path without the right to reimbursement.

3. TICKET SALES CONDITIONS

In the event of weather conditions that are not compatible with the safety of the route (heavy rain, strong wind, thunderstorms or risky situations), the visit will be suspended.

The visitor can choose between:

- Rescheduling to the first available date proposed by the staff;
- Refund of the amount paid.

In the event of a refund, a processing fee of €1 per ticket will be retained.

If rescheduling is chosen, it will not be possible to request a refund later.

4. RULES FOR GROUPS

- Maximum number: 15 participants per group.
- Higher groups will be subdivided.
- Groups with their own guide must make a reservation through the website, the experience takes place exclusively with the presence of MuDD authorized personnel.
- For private groups, the presence of MuDD staff is expected.

Access to the course implies full acceptance of these provisions.

We thank you for your collaboration in respect of the safety and dignity of the place.